

**Verizon New Hampshire
Performance Assurance Plan Report**

UNE Platform

August-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score					
		VZ	CLEC	VZ	CLEC									
PO-1-01-6020	Customer Service Record - EDI	0.07	3.48		155	3.41	0	2	0.000					
PO-1-03-6020	Address Validation -EDI	2.65	4.91		1,315	2.26	0	2	0.000					
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000					
PO-1-01-6030	Customer Service Record - CORBA	0.07	0.64		50	0.57	0	2	0.000					
PO-1-03-6030	Address Validation - CORBA	2.65	2.11		2,384	-0.54	0	2	0.000					
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		100.00				0	5	0.000					
PO-1-01-6050	Customer Service Record - Web GUI	0.07	0.76		4,077	0.70	0	2	0.000					
PO-1-03-6050	Address Validation - Web GUI	2.65	2.15		2,883	-0.50	0	2	0.000					
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000					
OR Ordering														
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		99.51		810		0	10	0.000					
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		99.29		141		0	5	0.000					
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.12		17,583		0	5	0.000					
OR-4-16-1000	% On Time PCN - 1 Business Day		99.15		17,583		0	5	0.000					
OR-4-17-1000	% Billing Completion Notifiers sent on time		98.69		17,583		0	5	0.000					
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		98.54		822		0	5	0.000					
OR-6-03-3140	% Accuracy - LSRC - Platform		0.00		118		0	5	0.000					
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		98.57		70		0	5	0.000					
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		100.00		28		0	2	0.000					
OR-2-04-3140	% OT LSR Rej. - No Facility Check - Platform		100.00		60		0	2	0.000					
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		100.00		12		0	2	0.000					
PR Provisioning														
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform *	82.75	90.23	4,197	215	2.64	3.1339	0	5	0.000				
PR-4-05-3140	% Missed Appointment- VZ - No Dispatch - Platform *	0.16	0.00	9,315	454	0.19	5.0000	0	20	0.000				
PR-4-04-3140	% Missed Appointment - VZ - Dispatch - Platform *	11.16	5.81	1,766	86	3.48	1.8452	0	10	0.000				
PR-4-02-3100	Average Delay Days - Total - POTS	3.41	2.00	212	5	8.38	3.79	SS	0					
PR-5-01-3140	% Missed Appointment - Facilities - Platform *	1.42	0.00	1,766	86	1.30	5.0000	0	5	0.000				
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform *	0.40	0.00	1,766	86	0.69	5.0000	0	5	0.000				
PR-6-01-3140	% Installation Troubles within 30 days - Platform *	6.96	2.81	8,934	890	0.89	5.0000	0	10	0.000				
MR Maintenance & Repair														
MR-1-01-6050	Average Response Time - Create Trouble	4.93	2.90		1,320			-2.03	0	2	0.000			
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	65.07	60.11		3,020			-4.96	0	2	0.000			
Stat. Score														
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus * **	33.90	40.44	885	136	4.36	-1.3890	0	10	0.000				
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus *	23.53	0.00	34	8	16.67	5.0000	0	10	0.000				
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	15.46	18.36	885	136	28.13	2.59	-1.1159	-1	5	-0.022			
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	11.82	5.00	34	8	18.20	7.15	0.9522	0	5	0.000			
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus *	74.18	80.70	705	114	4.42	-1.3907	-1	5	-0.022				
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus *	43.26	59.65	705	114	5.00	-3.1542	-2	5	-0.044				
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus *	14.61	28.07	705	114	3.57	-3.2773	-2	5	-0.044				
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res *	17.14	13.16	6,296	152	3.09	1.4245	0	10	0.000				
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	15.33	50.00	150	2	25.65	SS		0					
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	32.30	27.97	6,296	152	27.67	2.27	1.9076	0	5	0.000			
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	20.78	39.03	150	2	32.46	23.10	SS	0					
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res * **	90.84	95.28	4,976	127	2.59	-1.6435	0	5	0.000				
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res *	79.84	74.80	4,976	127	3.60	1.4838	0	5	0.000				
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res *	56.85	45.67	4,976	127	4.45	2.5893	0	5	0.000				
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform *	17.49	16.44	7,371	298	2.24	0.5325	0	10	0.000				
BI Billing														
BI-1-02-1000	% DUF in 4 Business Days		98.69		471,749				0	5	0.000			
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator							"UD" - under development		"SS" - Small San		Totals	-6	227	-0.132

* Stat and Performance score determined through permutation test

** As per -1 Recapture Rule, the performance score adjusted to zero based on two additional months performance

Verizon New Hampshire
Performance Assurance Plan Report

UNE LOOP

August-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score		
		VZ	CLEC	VZ	CLEC						
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		100.00				0	5	0.000		
PO-1-01-6020	Customer Service Record - EDI	0.07	3.48		155	3.41	0	2	0.000		
PO-1-03-6020	Address Validation -EDI	2.65	4.91		1,315	2.26	0	2	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000		
PO-1-01-6030	Customer Service Record - CORBA	0.07	0.64		50	0.57	0	2	0.000		
PO-1-03-6030	Address Validation - CORBA	2.65	2.11		2,384	-0.54	0	2	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		100.00				0	5	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	0.07	0.76		4,077	0.70	0	2	0.000		
PO-1-03-6050	Address Validation - Web GUI	2.65	2.15		2,883	-0.50	0	2	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000		
OR Ordering											
OR-1-02-3331	% On Time LSRC - Flow Thru - Loop/Pre-Qual - 2hrs		98.04		19,546		0	10	0.000		
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		99.58		4,242		0	5	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.12		17,583		0	2	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		99.15		17,583		0	2	0.000		
OR-4-17-1000	% Billing Completion Notifiers sent on time		98.69		17,583		0	2	0.000		
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		97.93		725		0	5	0.000		
OR-6-03-3331	% Accuracy - LSRC - Loop		0.00		650		0	5	0.000		
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		99.63		537		0	5	0.000		
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		98.18		55		0	2	0.000		
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		99.43		174		0	2	0.000		
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		100.00		17		0	2	0.000		
PR Provisioning											
PR-4-02-3100	Average Delay Days - Total - POTS	3.41	2.00	212	5	8.38	3.79	SS	0		
PR-4-04-3113	% Missed Appointment - VZ - Dispatch - Loop-New *	11.16	0.00	1,766	97		3.28	5.0000	0	20	
PR-5-01-3112	% Missed Appointment - Facilities - Loop *	1.42	0.00	1,766	97		1.23	5.0000	0	5	
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop *	0.40	0.00	1,766	97		0.65	5.0000	0	5	
PR-6-01-3113	% Installation Troubles within 30 days - Loop New *	7.35	2.22	2,491	225		1.82	3.4648	0	10	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.79		254				0	10	
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA						0		
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA						0		
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		95				0	10	
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA						0		
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA						0		
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA						0		
MR Maintenance & Repair											
MR-1-01-6050	Average Response Time - Create Trouble	4.93	2.90		1,320			-2.03	0	2	
Stat. Score											
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop *	19.22	10.71	7,186	252		2.53	3.6943	0	10	
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	30.25	15.76	7,186	252	28.32	1.81	5.0000	0	5	
MR-4-07-3112	% Out of Service > 12 Hours - Loop *	75.65	60.96	5,619	187		3.19	4.4493	0	5	
MR-4-08-3112	% Out of Service > 24 Hours - Loop *	51.84	15.51	5,619	187		3.71	5.0000	0	5	
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop *	17.49	14.12	7,371	262		2.39	1.5195	0	10	
MR-3-02-3112	% Missed Repair Appointments - CO - Loop *	10.39	22.22	77	9		10.75	-0.5824	0	10	
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	18.87	16.55	77	9	36.26	12.77	0.1816	0	5	
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator "UD" - under development "SS" - Smæ Totals											
									0	186	0.000

* Stat and Performance score determined through permutation test

**Verizon New Hampshire
Performance Assurance Plan Report**

RESALE

August-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score		
		VZ	CLEC	VZ	CLEC						
PO-1-01-6020	Customer Service Record - EDI	0.07	3.48		155	3.41	0	2	0.000		
PO-1-03-6020	Address Validation -EDI	2.65	4.91		1,315	2.26	0	2	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	0.07	0.76		4,077	0.70	0	2	0.000		
PO-1-03-6050	Address Validation - Web GUI	2.65	2.15		2,883	-0.50	0	2	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000		
OR Ordering											
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2hrs	99.19			124		0	10	0.000		
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex	100.00			94		0	5	0.000		
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent	0.12			17,583		0	5	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day	99.15			17,583		0	5	0.000		
OR-4-17-1000	% Billing Completion Notifiers sent on time	98.69			17,583		0	5	0.000		
OR-5-03-2000	% Flow Through - Achieved - POTS	97.64			127		0	10	0.000		
OR-6-03-2000	% Accuracy - LSRC	0.00			70		0	10	0.000		
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx	100.00			36		0	5	0.000		
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx	100.00			13		0	2	0.000		
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx	100.00			39		0	2	0.000		
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx	100.00			6		0	2	0.000		
PR Provisioning											
		VZ	CLEC	VZ	CLEC	VZ Std Deviation	Sampling Error	Stat. Score			
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total *	82.75	78.57	4,197	14		10.11	-0.1385	0	5	0.000
PR-4-05-2100	% Missed Appointment- VZ - No Dispatch - POTS *	0.16	0.00	9,315	50		0.57	5.0000	0	20	0.000
PR-4-04-2100	% Missed Appointment - VZ - Dispatch - POTS *	11.16	6.52	1,766	46		4.70	1.2740	0	10	0.000
PR-4-02-2100	Average Delay Days - Total - POTS	3.41	4.33	212	3	8.38	4.87	SS		0	
PR-5-01-2100	% Missed Appointment - Facilities - POTS *	1.42	4.35	1,766	46		1.76	-1.0432	-1	5	-0.023
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS *	0.40	0.00	1,766	46		0.94	5.0000	0	5	0.000
PR-6-01-2100	% Installation Troubles within 30 days - POTS *	6.96	3.54	8,934	198		1.83	2.1915	0	15	0.000
MR Maintenance & Repair											
								Diff.			
MR-1-01-6050	Average Response Time - Create Trouble	4.93	2.90		1,320			-2.03	0	2	0.000
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	65.07	60.11		3,020			-4.96	0	2	0.000
Stat Score											
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus. *	33.90	17.50	885	80		5.53	3.2766	0	10	0.000
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	23.53	0.00	34	4		22.42	SS		0	
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	15.46	21.82	885	80	28.13	3.28	-1.9357	-2	5	-0.046
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	11.82	8.60	34	4	18.20	9.62	SS		0	
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus *	74.18	90.48	705	63		5.75	-2.9365	-2	5	-0.046
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus. *	43.26	58.73	705	63		6.51	-2.2284	-2	5	-0.046
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus. *	14.61	14.29	705	63		4.64	0.2205	0	5	0.000
MR-3-01-2120	% Missed Repair Appointments - Loop - Res. *	17.14	8.33	6,296	12		10.89	1.2546	0	10	0.000
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	15.33	NA	150						0	
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res. *	32.30	32.76	6,296	12	27.67	8.00	-0.2175	0	5	0.000
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	20.78	NA	150		32.46				0	
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res. *	90.84	85.71	4,976	7		10.91	1.1291	0	5	0.000
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res. *	79.84	85.71	4,976	7		15.17	0.1829	0	5	0.000
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res. *	56.85	57.14	4,976	7		18.73	0.3778	0	5	0.000
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS *	17.49	6.25	7,371	96		3.90	3.3877	0	10	0.000
BI Billing											
BI-1-02-1000	% DUF in 4 Business Days		98.69		471,749				0	5	0.000
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator "UD" - under development "SS" - Small Sample Totals											
									-7	218	-0.161

* Stat and Performance score determined through permutation test

**Verizon New Hampshire
Performance Assurance Plan Report**

DSL

August-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgtd Score		
		VZ	CLEC	VZ	CLEC						
PO-1-06-6020	Mechanized Loop Qualification - EDI	11.18	5.07		18	-6.11	0	5	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000		
PO-1-06-6030	Mechanized Loop Qualification - CORBA	11.18	NA					0			
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		100.00				0	2	0.000		
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	11.18	3.46		869	-7.72	0	5	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	2	0.000		
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		12		0	2	0.000		
PO-8-02-6000	% On Time - Engineering Record Request		NA					0			
OR Ordering											
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale	100.00			5		0	2	0.000		
OR-1-06-1341	OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale	NA						0			
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale	100.00			5		0	2	0.000		
OR-2-06-1341	OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale	NA						0			
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops	NA						0			
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops	NA						0			
OR-2-04-3342	OT LSR Rej - No Facility Check - 2W xDSL Loops	100.00			1		0	2	0.000		
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops	NA						0			
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split	100.00			1		0	5	0.000		
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split	NA						0			
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split	100.00			1		0	2	0.000		
OR-2-06-3340	OT LSR/ASR Rej - Facility Check - Line Share/Split	NA						0			
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent	0.12			17,583		0	2	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day	99.15			17,583		0	2	0.000		
OR-4-17-1000	% Billing Completion Notifiers sent on time	98.69			17,583		0	2	0.000		
PR Provisioning											
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	NA	1.00		1		0	0	0.000		
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	0.00	12.50	5	8	0.00	SS	0			
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	0.00	NA	1				0			
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale *	7.35	9.09	2,491	11	7.88	0.1742	0	2	0.000	
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	0.00	0.00	6	8	0.00	SS	0			
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops	100.00			51			0	10	0.000	
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	5.25	NA	4	4.92			0			
PR-4-14-3342	% Completed On Time -2W xDSL Loops	100.00			53			0	10	0.000	
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops *	7.35	9.38	2,491	64	3.30	-0.4266	0	15	0.000	
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops *	0.00	1.67	14	60	0.00	0.8809	0	5	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split	100.00			15			0	10	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split *	99.31	100.00	727	15	2.16	5.0000				
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	1.63	NA	83	1.50			10			
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	10.49	0.00	639	1	30.66	SS	0			
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split *	0.74	0.00	1,344	15	2.23	5.0000	0	10	0.000	
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split *	3.94	6.25	1,878	16	4.88	-0.0565	0	15	0.000	
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split *	0.15	0.00	1,989	16	0.97	5.0000	0	5	0.000	
MR Maintenance & Repair											
MR-1-01-6050	Average Response Time - Create Trouble	4.93	2.90		1,320		-2.03	0	2	0.000	
Stat. Score											
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	19.24	20.00	7,188	5	17.63	SS	0			
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	16.40	NA	189				0			
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	30.25	19.63	7,188	5	28.31	12.67	SS	0		
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	19.09	NA	189		30.36			0		
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	46.32	80.00	7,377	5	22.31	SS	0			
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	75.28	50.00	5,691	4	21.58	SS	0			
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	17.49	40.00	7,377	5	16.99	SS	0			
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops *	19.24	20.00	7,188	35	6.68	0.0566	0	5	0.000	
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	10.13	100.00	79	2	21.60	SS	0			
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	30.25	18.89	7,188	35	28.31	4.80	2.3668	0	5	0.000
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	18.46	30.78	79	2	35.88	25.69	SS	0		
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops *	45.92	78.38	7,267	37	8.21	4.2075	0	5	0.000	
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops *	75.63	77.78	5,622	27	8.28	0.0045	0	10	0.000	
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops *	17.49	10.81	7,377	37	6.26	1.3274	0	10	0.000	
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split *	9.17	12.50	327	8	10.33	0.1108	0	5	0.000	
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	0.00	NA	9					0		
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	17.52	13.81	327	8	#####	41.26	0.0899	0	5	0.000
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	7.03	NA	9		9.23			0		
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split *	85.12	75.00	336	8	12.73	-0.3941	0	5	0.000	
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	18.81	33.33	335	3	22.66	SS	0			
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split *	23.51	37.50	336	8	15.17	-0.5489	0	10	0.000	
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator "UD" - under development "SS" - Small Sample Totals											
								0	194	0.000	

* Stat and Performance score determined through permutation test

**Verizon New Hampshire
Performance Assurance Plan Report**

TRUNKS

August-08

	Performance		Observations		VZ Standard Deviation	Perf. Score	Wgt.	Wgted. Score	
	CLEC		VZ	CLEC					
OR Ordering									
OR-1-12-5020 % OT Firm Order Confirmations (<=192 Forecasted Trunks)	NA						0		
OR-1-13-5000 % On Time Design Layout Record	100.00		17				10	0.000	
OR-1-19-5020 % On Time Response - Request for Inbound Augment (<=192)	NA						0		
OR-2-12-5020 % On TimeTrunk ASR Reject	NA						0		
PR Provisioning									
PR-4-07-3540 % On Time Performance - LNP only		100.00		22			0	20 0.000	
PR-4-15-5000 % On Time Provisioning - Trunks		100.00		1,210			0	20 0.000	
PR-5-01-5000 % Missed Appointment - Facilities *	0.00	0.00	175	1,210	0.00	5.0000	0	5 0.000	
PR-5-02-5000 % Orders Held for Facilities >15 Days *	0.00	0.00	175	1,210	0.00	5.0000	0	5 0.000	
PR-6-01-5000 % Installation Troubles w/in 30 Days *	0.00	0.00	175	1,210	0.00	5.0000	0	10 0.000	
PR-8-01-5000 % Open Orders in a Hold Status >30 Days *	0.00	0.00	10	17	0.00	5.0000	0	5 0.000	
MR Maintenance & Repair									
MR-4-01-5000 Mean Time to Repair - Total	1.79	NA	2		0.15			0	
MR-4-05-5000 % Out of Service >2 Hours	0.00	NA	2					0	
MR-4-06-5000 % Out of Service >4 Hours	0.00	NA	2					0	
MR-4-07-5000 % Out of Service >12 Hours	0.00	NA	2					0	
MR-4-08-5000 % Out of Service >24 Hours	0.00	NA	2					0	
MR-5-01-5000 % Repeat Reports w/in 30 Days	50.00	NA	2					0	
NP Network Performance									
NP-1-03-5000 # of Final Trunk Groups Blocked 2 months		0					0	5 0.000	
NP-1-04-5000 # of Final Trunk Groups Blocked 3 months		0					0	10 0.000	
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator						"UD" - under development		"SS" - Small Totals	
								0	90 0.000

* Stat and Performance score determined through permutation test

Verizon New Hampshire		August-08							
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	\$0	\$0	\$0	\$0				\$0
	PO-1-06 Mechanized Loop Qualification - EDI	-	-	-	-				
	PO-1-06 Mechanized Loop Qualification - CORBA	-	-	-	-				
	PO-1-06 Mechanized Loop Qualification - Web GUI	-	-	-	-				
	PO-2-02 OSS Interface Availability - Prime - WPTS	-	-	-	-				
	PO-2-02 OSS Interface Availability - Prime - EDI	-	-	-	-				
	PO-2-02 OSS Interface Availability - Prime - CORBA	-	-	-	-				
	PO-2-02 OSS Interface Availability - Prime - Web GUI	-	-	-	-				
ORDERING									
2	% On Time Ordering Notification	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	OR-1-02 % On Time LSRC - Flow Through	-	-	-	-				
	OR-1-04 % On Time LSRC - No Facility Check - 2W Digital -UNE/Resale	-	-	-	-				
	OR-1-04 % On Time LSRC - No Facility Check - 2W xDSL Loops	-	-	-	-				
	OR-1-04 % OT LSRC - No Facility Check - Line Share/Split	-	-	-	-				
	OR-1-12 % OT Firm Order Confirmations (<=192 Forecasted Trunks)	-	-	-	-				
	OR-1-13 % On Time Design Layout Record	-	-	-	-				
	OR-1-19 % On Time Response - Request for Inbound Augment (<=192)	-	-	-	-				
	OR-2-04 % On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale	-	-	-	-				
	OR-2-04 % OT LSR Rej - No Facility Check - 2W xDSL Loops	-	-	-	-				
	OR-2-04 % OT LSR Rej - No Facility Check - Line Share/Split	-	-	-	-				
	OR-4-16 % On Time PCN - 1 Business Day	-	-	-	-				
	OR-1-04 % OT LSRC - No Facil Ck/Elec - No FT - All Specials -UNE/Resale	-	-	-	-				
	OR-1-06 % OT LSRC/ASRC - Facil Ck/E - No FT - All Specials -UNE/Resale	-	-	-	-				
	OR-2-04 % OT LSR Rej - No Facil Ck (Elec - No FT) -UNE/Resale	-	-	-	-				
	OR-2-06 % OT LSR/ASR Reject - Facil Check (Electronic) -UNE/Resale	-	-	-	-				
PROVISIONING									
3	Installation Performance	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	PR-3-01 % Completed in 1 Day (1-5 lines No Disp.)	-	-	-	-				
	PR-4-02 Average Delay Days - Total	-	-	-	-				
	PR-4-02 Average Delay Days - Total -2W Digital -UNE/Resale	-	-	-	-				
	PR-4-02 Average Delay Days - Total -2W xDSL Loops	-	-	-	-				
	PR-4-02 Average Delay Days - Total -Line Share/Split	-	-	-	-				
	PR-4-04 % Missed Appointments -Dispatch	-	-	-	-				
	PR-4-04 % Missed Appointment -Dispatch -2W Digital -UNE/Resale	-	-	-	-				
	PR-4-04 % Missed Appointment -Dispatch -Line Share/Split	-	-	-	-				
	PR-4-05 % Missed Appointments - No Dispatch	-	-	-	-				
	PR-4-05 % Missed Appointment -No Dispatch -2W Digital -UNE/Resale	-	-	-	-				
	PR-4-05 % Missed Appointment -No Dispatch -Line Share/Split	-	-	-	-				
	PR-4-14 % Completed On Time -2W xDSL Loops	-	-	-	-				
	PR-4-15 % On Time Provisioning - Trunks	-	-	-	-				
	PR-6-01 % Installation Troubles w/in 30 Days	-	-	-	-				
	PR-6-01 % Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	-	-	-	-				
	PR-6-01 % Installation Troubles w/in 30 Days -2W xDSL Loops	-	-	-	-				
	PR-6-01 % Installation Troubles w/in 30 Days -Line Share/Split	-	-	-	-				
	PR-4-01 % Missed Appointment -VZ -DSO -UNE/Resale	-	-	-	-				
	PR-4-01 % Missed Appointment -VZ -DS1 -UNE/Resale	-	-	-	-				
	PR-4-01 % Missed Appointment -VZ -DS3 -UNE/Resale	-	-	-	-				
	PR-4-01 % Missed Appointment -VZ -Other -UNE/Resale	-	-	-	-				
	PR-4-02 Average Delay Days - Total -UNE/Resale	-	-	-	-				
	PR-5-01 % Missed Appointment - Facilities -UNE/Resale	-	-	-	-				
	PR-5-02 % Orders Held for Facilities > 15 days -UNE/Resale	-	-	-	-		ADJ		
	PR-6-01 % Installation Troubles within 30 days -UNE/Resale	-	-	-	-				
	PR-6-01 % Open Orders in a Hold Status > 30 Days -UNE/Resale	-	-	-	-				
	PR-4-01 % Missed Appointment - VZ - Total - EEL	-	-	-	-				
	PR-4-02 Average Delay Days - Total -EEL	-	-	-	-				
	PR-8-01 % Open Orders in a Hold Status >30 Days -EEL	-	-	-	-				
	PR-4-01 % Missed Appointment - VZ - Total - IOF	-	-	-	-				
	PR-4-02 Average Delay Days - IOF	-	-	-	-				
	PR-8-01 % Open Orders in a Hold Status >30 Days -IOF	-	-	-	-				
4	PR-4-07 % On Time Performance - LNP only					\$0			\$0
Hot Cut Performance									
5			\$0						\$0
	PR-6-02 % Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	-	-	-	-				
	PR-6-02 % Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	-	-	-	-				
	PR-6-02 % Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	-	-	-	-				
	PR-9-01 % On Time Performance-Loop-Basic Hot Cut	-	-	-	-				
	PR-9-01 % On Time Performance-Loop-Lg Job Hot Cut	-	-	-	-				
	PR-9-01 % On Time Performance-Loop-Batch Hot Cut	-	-	-	-				
MAINTENANCE									
6	Maintenance Performance	\$8,703	\$0	\$0	\$0	\$0	\$0	\$0	\$8,703
	MR-3-01 % Missed Repair Appointments - Loop - Bus.	ADJ	-	-	-				
	MR-3-01 % Missed Repair Appointments - Loop - Res.	-	-	-	-				
	MR-3-01 % Missed Repair Appointments - Loop	-	-	-	-				
	MR-3-01 % Missed Repair Appt -Loop -2W Digital -UNE/Resale	-	-	-	-				
	MR-3-01 % Missed Repair Appt -Loop -2W xDSL Loops	-	-	-	-				
	MR-3-01 % Missed Repair Appointment -Loop -Line Share/Split	-	-	-	-				
	MR-3-02 % Missed Repair Appointment -CO -2W xDSL Loops	-	-	-	-				
	MR-4-03 Mean Time To Repair -CO -2W xDSL Loops	-	-	-	-				
	MR-4-04 % Cleared(all trbls) w/in 24hrs-2W Dig-UNE/Resale	-	-	-	-				
	MR-4-04 % Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	-	-	-	-				
	MR-4-04 % Cleared (all troubles) w/in 24 Hours -Line Share/Split	-	-	-	-				
	MR-4-08 % Out of Service >24Hrs. - Bus.	8,703	-	-	-				
	MR-4-08 % Out of Service >24Hrs. - Res.	-	-	-	-				
	MR-4-08 % Out of Service >24Hrs. - Total	-	-	-	-				
	MR-5-01 % Repeat Reports within 30 Days	-	-	-	-				
	MR-5-01 % Repeat Reports w/in 30 Days -2w Digital -UNE/Resale	-	-	-	-				
	MR-5-01 % Repeat Reports w/in 30 Days -2W xDSL Loops	-	-	-	-				
	MR-5-01 % Repeat Reports w/in 30 Days -Line Share/Split	-	-	-	-				
	MR-4-01 Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	-	-	-	-				
	MR-4-01 Mean Time to Repair - DS1 & DS3 -UNE/Resale	-	-	-	-				
	MR-4-06 % Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	-	-	-	-				
	MR-4-08 % Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	-	-	-	-				
	MR-4-06 % Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-				
	MR-4-08 % Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-				
	MR-5-01 % Repeat Reports w/in 30 days -UNE/Resale	-	-	-	-				
NETWORK PERFORMANCE									
7	NP-1-04 # of Final Trunk Groups Blocked 3 months					\$0			\$0
Collocation									
8								\$0	\$0
	NP-2-01/2 % OT Response to Request for Collocation - Total	-	-	-	-				
	NP-2-05/6 % On Time - Physical Collocation - Total	-	-	-	-				
	NP-2-07/8 Average Delay Days - Total	-	-	-	-				
RESOLUTION PROCESS									
9	Resolution Process							\$0	\$0
	OR-10-01 % PON Exceptions Resolved w/in 3 Bus Days	-	-	-	-				
	OR-10-02 % PON Exceptions Resolved w/in 10 Bus Days	-	-	-	-				
	BI-3-04 % CLEC Billing Claims Acknwdgd w/ 2 Bus Days	-	-	-	-				
	BI-3-05 %CLEC Billing Claims Rsvd w/in 28 Cal. Days after Ack	-	-	-	-				
Total		\$8,703	\$0	\$0	\$0	\$0	\$0	\$0	\$8,703

ADJ = As per -1 Recapture Rule,, the performance score adjusted to zero based on two additional months performance

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	100.00	2	0	5
NP-2-05/6	% On Time - Physical Collocation - Total	100.00	4	0	20
NP-2-07/8	Average Delay Days - Total	NA			10
					35

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness		CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-100	% PON Exceptions Resolved w/in 3 Bus Days	96.67	30	0	5
OR-10-02-100	% PON Exceptions Resolved w/in 10 Bus Days	100.00	30	0	2
BI-3-04-1000	% CLEC Billing Claims Acknwdgd w/ 2 Bus Days	100.00	32	0	2
BI-3-05-1000	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack	100.00	112	0	20
					29

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/Resale	100.00	5	0	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/Resale	100.00	83	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	100.00	4	0	5
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale	100.00	47	0	5

PR	Provisioning	VZ		VZ		Std Dev.	Sample Error	Stat. Score		
PR-4-01-1210	% Missed Appointment -VZ -DSO -UNE/Resale	28.57	0.00	14	2		34.15	SS		0
PR-4-01-1211	% Missed Appointment -VZ -DS1 -UNE/Resale *	45.16	38.30	31	47		11.51	0.8387	0	5
PR-4-01-1213	% Missed Appointment -VZ -DS3 -UNE/Resale	NA	NA							0
PR-4-01-1214	% Missed Appointment -VZ -Other -UNE/Resale	NA	NA							0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	7.83	7.17	18	18	6.49	2.16	0.3081	0	5
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale *	7.69	9.23	39	65		5.40	0.1151	0	20
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale * **	0.00	9.23	39	65		0.00	-1.6033	0	20
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale *	9.76	2.99	41	67		5.88	1.9020	0	10
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale *	2.22	0.00	45	49		3.04	5.0000	0	5
PR-4-01-3510	% Missed Appointment - VZ - Total - EEL *	45.16	50.00	31	16		15.32	-0.0087	0	10
PR-4-02-3510	Average Delay Days - Total - EEL	8.57	7.13	14	8	6.85	3.03	0.4767	0	5
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL *	3.23	0.00	31	16		5.44	5.0000	0	2
PR-4-01-3530	% Missed Appointment - VZ - Total - IOF	NA	50.00		2				0	0
PR-4-02-3530	Average Delay Days - IOF	NA	4.00		1				0	0
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	NA	0.00		2				0	0

MR	Maintenance & Repair	VZ		VZ		Std Dev.	Sample Error	Stat. Score		
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	13.38	5.89	82	6	16.43	6.95	1.0779	0	5
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	13.99	7.76	97	121	18.49	2.52	2.4696	0	5
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale *	73.75	50.00	80	6		18.62	1.6583	0	5
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	16.25	0.00	80	6		15.62	5.0000	0	5
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale *	75.00	71.19	96	118		5.95	0.7776	0	5
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale *	14.58	1.69	96	118		4.85	4.0056	0	5
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale *	18.99	19.69	179	127		4.55	-0.0090	0	10

"NA" - No Activity or Results cannot be calculated due to zero in the Denominator "UD" - under development "SS" - Small Sa Total 152

* Stat and Performance score determined through permutation test

** As per -1 Recapture Rule, the performance score adjusted to zero based on two additional months performance

Special Provision - UNE Ordering

August-08

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	99.51	607	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	98.80	83	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	99.57	234	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	100.00	29	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations	Flow-thru	Month	%	Observations	Flow-thru
		Gross #				Gross #	
Jul-08	89.77	968	869	Jul-08	98.64	881	869
Aug-08	90.20	898	810	Aug-08	98.54	822	810
Overall	89.98	1,866	1,679	Overall	98.59	1,703	1,679

Market Adjustment *	Calculated Quarterly
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations	Flow-thru	Month	%	Observations	Flow-thru
		Gross #				Gross #	
Jul-08	86.54	1,003	868	Jul-08	98.41	882	868
Aug-08	84.73	838	710	Aug-08	97.93	725	710
Overall	85.71	1,841	1,578	Overall	98.20	1,607	1,578

Market Adjustment *	Calculated Quarterly
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations	Flow-thru	Month	%	Observations	Flow-thru
		Gross #				Gross #	
Jul-08	96.37	11,923	11,490	Jul-08	98.32	11,686	11,490
Aug-08	97.52	19,386	18,905	Aug-08	98.75	19,145	18,905
Overall	97.08	31,309	30,395	Overall	98.59	30,831	30,395

Market Adjustment *	Calculated Quarterly
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month CLEC Performance	Current Month CLEC Observations	Prior Month CLEC Performance	Prior Month CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	95	99.44	178
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	0.79	254	2.21	497
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	12.12	2	27.00	11
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC -VZ	25.52	174	21.75	144
		VZ Std Dev.	Stat Score	VZ Std Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	18.71	1.0069	16.54	-0.9905

	Greater of -	Tier II (2 mo) or	Tier III (1mo)	Total
Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	\$ -
Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	\$ -
Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	\$ -
Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

Verizon New Hampshire

Change Control Assurance Plan

August-08

		% On Time	Observations	Mrkt Adj.
PO-4-01-6660	% Change Management Notices sent on Time (type 3,4,5)	NA	NA	\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600	Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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		% Test Deck Wgt. Failure	Test Deck Wgt.	Mrkt Adj.
PO-6-01-6000	% Software Validation	R3	R3	\$ -

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000	Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$ -
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Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

Verizon New Hampshire

PAP/CCAP Market Adjustment Summary

August-08

	Weighted Score	Market Adjustment	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.132	-	
Unbundled Network Elements - Loop	0.000	-	
Resale	-0.161	-	
Digital Subscriber Lines	0.000	-	
Trunks	0.000	-	
Mode of Entry Total		-	-
# CRITICAL MEASURES			
1 OSS Interface		-	
2 % On Time Ordering Notification		-	
3 Installation Performance		-	
4 % On Time Performance - LNP		-	
5 Hot Cut Performance		-	
6 Maintenance Performance		\$ 8,703	
7 Final Trunk Groups Blocked		-	
8 Collocation		-	
9 Resolution Processes		-	
Critical Measure Total		\$ 8,703	\$ 8,703
Individual Rule Payments:			\$ 11,632
SPECIAL PROVISIONS			
UNE Ordering		-	
UNE Flow Through		-	
UNE Hot Cut Loop		-	
Special Provision Total			-
CHANGE CONTROL			-
Grand Total		\$ 20,336	